



leRouxSkips

You throw it away – we tow it away

TERMS & CONDITIONS:

1. By accepting delivery of **leRouxSkips** services and/or skip bins, the customer, or his appointed representative, fully accepts the terms & conditions as set out hereunder.
2. Quotations submitted by leRouxSkips are valid for 21 days from date of quote.
3. Payment is by EFT or bank deposit (bank details will be provided at time of order placement). Kindly provide proof of payment before bin delivery/service can take place. Cash payments can be considered upon request.

Additional bin requirements must be paid in cash upon delivery of the empty skip unless otherwise agreed upon.
4. The prices we quote are based on the customer's information as submitted to **leRouxSkips** who reserves the right to adjust prices should the hirer's information prove to be incorrect.
5. Cancellations or order amendments will be accepted if notified no less than 3 working days before order delivery date and are subject to recovery of any reasonable costs incurred by **leRouxSkips**.
6. In the event that **leRouxSkips** should cancel the order; the customer will receive a full refund of any monies paid against the cancelled order less any costs already incurred by **leRouxSkips**.
7. Should a skip not be available for collection on its designated pick up day and time, and unless previous arrangements for extended hire is made, additional transport charges and hire charges will apply for wasted journeys.
8. Customers must arrange for the availability of a reliable person to receive our bins as well as ensure safe access for our equipment at the drop-off point. A 1.5m clearance around our skip bin is needed to facilitate a safe and speedy drop off and collection service.
9. Skip bins will be safely placed, generally on the street side of a private property boundary, at the skip driver's discretion. We cannot accept responsibility for damages of any kind if instructed by the customer or his representative to place the bin within the private property boundary.
10. Once placed, skip bins are not to be re-positioned by anyone other than by leRouxSkips personnel. We will not be responsible for any damage caused to property when collecting a skip re-positioned by the customer.
11. Where a skip is placed at the customer's instruction the customer further agrees to pay leRouxSkips for any additional costs incurred should we be ordered to re-position or remove our bins by any law or other enforcement authority.
12. The customer further agrees to fully indemnify leRouxSkips against any liability for personal injury or damage to property in the event of being directed by the customer or his/her representative(s), to place its bin off a public

road, to a place not constructed or generally rated for heavy weights for example, pavements, driveways, foot paths, across pipes, manholes, pits or other obstacles however such injury or damage may be caused.

13. The customer is responsible for ensuring clear access to the drop off and collect area for our vehicle and equipment both at the time of delivery and collection. Blocked access due to eg abandoned vehicles or materials resulting in failed delivery/collection will incur standing time and or an aborted delivery charge (known generally as a wasted journey fee).
14. The customer agrees to ensure that any bin placed in a public area is suitably covered to prevent its contents from being dislodged and thereby causing damage to surrounding property or harm to the public, and agrees to fully indemnify leRouxSkips against any consequential legal actions, damages or costs which may occur or be granted against leRouxSkips.
15. We require a minimum of 3 hours' notice for a skip to be collected outside of our standard collection days or as per arrangements made at time of order placement. To allow sufficient time for offloading refuse at the dump site, filled bins will be collected no later than 3h45pm on the day agreed for collection.
16. Following a customer's verbal instruction at time of order placement, or instruction given on site, and in the event of a signature for acceptance of our T&C's not being provided by the customer or his appointed representative, it will be deemed that these terms & conditions are accepted and are binding once skip delivery has been made.
17. We operate a **"We deliver – you fill – we collect"** skip bin service. Customers therefor are fully responsible for loading their own waste materials. However, for a small cost of labour fee, we can consider providing such a customer service, if requested at time of placing the order.
18. For safety reasons the skip must not be overloaded. Skips may not be filled above the top rim, and no items of waste may protrude above or from the sides of the skip. Building rubble/sand/stone etc may only be loaded to the indicated marking inside the bin. In the event of an overloaded skip, leRouxSkips reserves the right, under the Road Traffic Act and Workplace Health and Safety Act, to refuse to lift the bin.

In this event additional daily hire charges; wasted journey charges and labour fees will apply for the customer's account. The relevant charges will be levied at the rate at the time and for the duration that the skip remains unsafe to transport.

19. Skip bins may not be loaded with any prohibited items such as asbestos / tyres / paints / liquids / foodstuffs / combustibles or gases (see "Prohibited Items" stipulated below).
20. Should any of the listed prohibited items be found in the skip, the customer will be held fully liable for all separation; environmental clean-up; administration; extended hire and disposal/transport/hygiene costs arising from such prohibitions.
21. No fire is to be made in our bins and no corrosive acid or noxious substances; liquid cement or liquid concrete may be loaded. Bins thus damaged or excessively damaged, while in possession of the customer, will incur a R3000 penalty payable on collection of bin.
22. Bins damaged beyond repair, while in possession of the customer, will incur a R7000 bin replacement penalty payable upon collection of the bin.